Accessibility statement

This accessibility statement applies to the Skin Analytics At Home app on iOS and Android.

Skin Analytics runs this app. We want as many people as possible to be able to use it.

How accessible this app is

We are working towards meeting the Web Content Accessibility Guidelines (WCAG) 2.2 level AA standard. We are also considering the accessibility requirements of the European Accessibility Act (EAA), Directive (EU) 2019/882.

We have carried out automated accessibility checks. We have not yet completed a full accessibility assessment, so we cannot confirm how far the app meets WCAG 2.2 AA or any applicable EAA requirements.

An independent accessibility audit is planned for the end of November 2026. We will update this statement with the findings and our plans to address any issues.

Known accessibility issues

We are not currently aware of any accessibility issues. The planned audit may identify issues that have not been found through our automated checks.

Getting help and reporting accessibility problems

If you have difficulty using the app, need information in a different format, or find an accessibility problem, contact us at:

support@skinanalytics.co.uk

If you cannot use the app or complete your assessment, contact us and we will discuss what support or alternatives may be available to you.

How we tested this app

We have carried out automated accessibility checks on the app. These checks do not identify every accessibility issue.

An independent accessibility audit is planned for the end of November 2026.

Preparation of this statement

This statement was prepared in November 2026. We review it every three months and will update it after the accessibility audit.